

Citizen Charter

Hind Institute of Medical Sciences

Mau, Ataria, Sitapur (U.P)

GENERAL INFORMATION

Location

Hind Institute of Medical Sciences is located at NH-27, Sitapur Road, Ataria, Sitapur U.P. about 07kilometers from Lucknow City Toll Tax.

NUMBER OF BEDS DOCTORS, NURSES. ETC

The Hospital has 796 beds (including the Emergency and Private Wards)

We have a Faculty According to MCI norms (Including faculty members, Sr. and Jr. Resident and nursing staff.)

ENQUIRY AND INFORMATION ABOUT COLLEGE & HOSPITAL

Central enquiry and Registration is located at the entrance of the Hospital .

Telephone number of central enquiry Hind Hospital: **+91- 8756001743**

Telephone number of Hind Medical College: **+91- 8299166084**

Enquiry counters and help desk also exist in the OPD and Emergency: **+91- 9140575868**

Website: www.himssitapur.org

Email: himssitapur@gmail.com

HELPLINE

Casualty number(s): **+91 - 7015116974**

CASUALTY AND EMERGENCY SERVICES

Officers in charge of casualty: Dr. Susheel Mishra

Administration: Mr. Gourav Banerjee

Casualty and Emergency services available 24 hours daily throughout the year. Anyone with urgent medical problem can have treatment in the casualty.

Depending on the nature of Casualty Emergency which needs medical intervention, the patient will be registered at the casualty registration counter free of charge and medical care will be provided promptly.

Casualty is fully equipped with Emergency operation Theatre for any urgent surgery.

All urgent investigations like Blood Biochemistry, urine, blood gas analysis, ECG, USG, X-ray, CT Scan are available for casualty patients round the clock.

All medicine and surgical items available in the casualty are provided free of cost. Canteen facility is available.

OUTPATIENT DEPARTMENT (OPD) SERVICES

	Registration time	Consultation time
General OPD	8.00 am to 3.00 pm	9.00 am to 4.00 pm

- * OPD Registration card can be obtained by free of cost at the OPD Registration counter. OPD is also available in telephone. Telemedicine facility is also available.
- * The OPD Registration card is valid for 15 days of consultation, after which a new registration card should be obtained if consultation/ treatment goes beyond 15 days.

IPD

All the inpatients will be receiving treatment by team of Resident doctors and Nursing staff available round the clock under the supervision and guidance of Faculty Members.

Hospital attendants are available in different wards to help inpatient care and related activities.

Hind Hospital, Sitapur have 12 clinical departments including General Medicine, Gastro Medicine, Neuro Medicine, Neuro Surgery, Onco Surgery, Gastro Surgery, Psychiatry, TB & Chest and Skin Departments. Total 750 Beds are allotted for teaching purpose of MBBS, PG, Nursing and Paramedical Students. Hospital have 24 Hours running Trauma and Obstetrics Departments.

As per vision of Management of Hind Charitable Trust, management is committed to serve weaker economical section of peoples of rural area. At low cost door to door Awareness services, medical camps and Medical services are organized time to time to help poor people who are unable to visit the Hospital.

Community Medicine Department of Hospital is doing their best to educate, Trained and Get the real survey of Village Peoples.

Special wards like ICCU, ICU, NICU, PICU, SICU etc are equipped with modern gadgets and devices like ventilator, monitors, defibrillators, nebulizers, incubators central gas pipeline etc to provide better quality medical care.

Food is served two times a day. Breakfast and Midmeals are there.

Operation theatres –The Hospital has fully equipped modern 10 operation theaters where all kinds of major and minor surgeries are performed using the latest techniques and technology.

Visitors are allowed only during visiting hours. i.e. from 4.00 pm to 6.00 pm

Blood Bank:

The Hind Hospital has a licensed, blood bank that functions 24 hours a day and provides facilities for blood donation, storage, issue of blood and its components. Blood is issued on exchange basis and patient requiring blood should arrange healthy blood donor for exchange of blood.

RESPONSIBILITIES OF USERS

The success of this charter depends on the support we receive from our users.

☞ The **Hind Hospital** is a No Smoking Zone Please do not smoke in the hospital.

Please provide useful feedback and constructive suggestions. These may be addressed to the Chairperson of the Hind Institute of Medical Sciences, Mau, Ataria, Sitapur (U.P.)